# Does What at the Trustee's Office?

### **OFFICE OF THE CHAPTER 13 STANDING TRUSTEE**

DAVID WM. RUSKIN - TRUSTEE administering bankruptcy cases in the EASTERN DISTRICT OF MICHIGAN - DETROIT

David Wm. Ruskin, Esquire, Chapter 13 Standing Trustee Christopher P. Reilly, Esquire, Staff Attorney Michelle M. Stephenson, Esquire, Staff Attorney Drané Beaune, Operations Director Rich Collins, Manager Of Information Services Staci McWilliams, Finance Manager

1100 Travelers Tower, 26555 Evergreen Road

Southfield, MI 48076-4251

**TELEPHONE:** 248.352.7755 **FACSIMILE:** 248.352.2902

WEBSITE: www.det13.com

www.ndc.org

PAYMENTS: 1593 Reliable Parkway Chicago, Illinois 60686-0015

HOURS: M-F 9:00 A.M. - 5:00 P.M.

Revised: March 5, 2025

HOW TO CONTACT US ... VIA PHONE AND E-MAIL!

\* All individuals can be reached through their direct dial number listed using the three-digit extension in bold type listed next to their name as the last three numbers to 248.359.6xxx.

\* To send an e-mail to an individual, please set it up as follows: firstname.lastname@det13.com (example: deanna.thiel@det13.com)

- EMAIL PROPOSED <u>CONFIRMATION</u> ORDERS TO: <u>ruskin.orders@det13.com</u> (see memo <u>HERE</u>)
- UPLOAD FINANCIAL INFORMATION TO: www.bkdocs.us (see directions HERE)
- EMAIL STIPS & OTHER PROPOSED ORDERS TO: ruskin.stips@det13.com (see memo HERE)

FOR QUESTIONS ABOUT OR FOR:	NAME / PHONE	FOR QUESTIONS ON OR FOR:	NAME / PHONE
Account Info. (Receipts/disbursements)	Receptionist 248.352.7755	Payment Orders Automatic Stay Lift Relief	Jill Hostetler
Address Changes (file with the court)	Staci McWilliams	Payments from debtors (tracing)	Julia Ruff (00-49)
Adequate Protection Payments	Jill Hostetler	Policies & Suggestions	David Wm. Ruskin
Closing Cases/including Debtor Refunds and ACH "pull" questions	Julia Ruff (00-49)         383           Jayme DePriest (50-99)         382	Proof of Claim Objections	See Paralegal number split listed below
Computer Systems	Rich Collins	Secretaries: To Mr. Ruskin: To Staff Attorneys:	Deanna Thiel         357           Vanessa Wild         356           Jayme DePriest         382
Creditor Meeting Adjournments	See Paralegal number split listed below	Extension of Time to File Documents	Deanna Thiel 357
Creditor Matters	Julia Ruff (00-49)       383         Jayme DePriest (50-99)       382	Tax Returns	See Paralegal number split listed below
Inquiries (debtor/creditor)	Receptionist	Telephone Inquiries/Case Status	Receptionist 248.352.7755
Legal Issues (case #s ending in even digits) (case #s ending in odd digits)	Christopher P. Reilly	13 Network and National Data Center	Rich Collins
		Vendors	Staci McWilliams

Our Staff strives to provide outstanding assistance, and we welcome your comments and any suggestions on how we may continue to improve our performance. Please direct your comments to David Ruskin either by calling 248.359.6357, e-mailing at comments@det13.com, or in writing (marking your envelope "personal & confidential").

Paralegals	Income verification analysis and 341 Meeting preparation Pre-Confirmation Matters and Court Hearings Pre-Confirmation Order Review	Case Numbers with ending digits 0019 Marilee Downs  Case Numbers with ending digits 2039 Amber Mayer	358 371
*	Computer Entry of Orders Confirming Plan	Case Numbers with ending digits 40-59 Shauna Kehrer	359
*		Case Numbers with ending digits 60-79 Heather Tousignan	t <b>372</b>
*	Post-Confirmation Order Review	Case Numbers with ending digits 80-99 Pam Altz	361
*	Creditor Meeting Adjustments		
*	Orders Obtaining Credit		
Case Proc		Case Numbers with ending digits 00-49Linda Rippe	362
	cessors Computer Entry of Claims & Orders Mortgage Escrows /Payment Changes	Case Numbers with ending digits 00-49Linda Rippe  Case Numbers with ending digits 50-99Terri White	362 385
*	Computer Entry of Claims & Orders Mortgage Escrows /Payment Changes		
* Data Proc	Computer Entry of Claims & Orders Mortgage Escrows /Payment Changes essors	Case Numbers with ending digits 50-99Terri White	385

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# **DOCUMENT DEADLINES FOR COURT HEARINGS**

We will make every effort to review documents for Court Hearings if submitted to us at least 14 days prior to hearing. We follow the following schedule:

JUDGE	DEADLINE DATES
JUDGE GRETCHKO CASES SCHEDULED ON THURSDAY	Documents to our office <b>14 calendar days preceding the hearing date</b> Proposed Orders Confirming Plan pursuant to Court Case Management Order by <b>3:00 p.m. on the Tuesday preceding the hearing date</b>
JUDGE HAGE CASES SCHEDULED ON THURSDAY	Documents to our office <b>14 calendar days preceding the hearing date</b> Proposed Orders Confirming Plan pursuant to Court Case Management Order by <b>3:00 p.m. on the Tuesday preceding the hearing date</b>

# PROPOSED STIPULATIONS AND ORDERS FOR UPCOMING DOCKETS

Proposed Stipulations and Orders for matters on upcoming dockets should be submitted to <a href="mailto:ruskin.stips@det13.com">ruskin.stips@det13.com</a> no later than 3:00 p.m. two business days before the hearing. Stipulations received after that time may not be reviewed and the parties may be required to attend the contested docket as scheduled. If a matter is resolved or the parties agree to adjourn a matter after the 3:00 p.m. deadline, the matter will still be heard on the contested docket.

# SUBMISSION OF ORDERS FOLLOWING HEARINGS

Proposed Stipulations and Orders for all matters resolved on the Contested Docket (OTHER THAN ORDERS CONFIRMING PLANS) should be submitted to <a href="mailto:ruskin.stips@det13.com">ruskin.stips@det13.com</a> no later than 4:30 on the first business day following the hearing.

Proposed Orders Confirming Plan for matters resolved on the Contested Docket should be submitted to <a href="mailto:ruskin.orders@det13.com">ruskin.orders@det13.com</a> no later than 4:30 on the first business day following the hearing consistent with the Court's Case Management Order.

# 341 MEETING MATERIALS

We will make every effort to review documents for 341 meetings when documents are received 14 days prior to the meeting.

# DISBURSEMENT

We will make every effort to process all orders that are received in our office at least seven calendar days prior to disbursement. Consult our website for the disbursement schedule.

# ASSIGNMENT OF CHAPTER 13 CASES TO JUDGES AND TRUSTEES AND HEARING DATES

Judge	End Digit of Case Number	Trustee	Section 341 Hearing Day	Court Day
Lisa S.Gretchko	0, 1, 2, 3, 4, 5, 6	David Wm. Ruskin	Wednesday	Thursday
Lisa S. Gretchko	7,89	Krispen S. Carroll	Friday	Tuesday
Mark A. Randon	All	Krispen S. Carroll	Friday	Wednesday
Maria L. Oxholm	All	Tammy L. Terry	Tuesday	Monday
Paul R. Hage	0, 1, 2, 3, 4, 5, 6	David Wm. Ruskin	Wednesday	Thursday
Paul R. Hage	7, 8, 9	Tammy L. Terry	Tuesday	Thursday